



WEA Complaints Procedure

The WEA aims to ensure that the learning experience and the services provided meet and exceed the expectations of all our learners.

If you are unhappy with the service provided by the WEA, we promise to take your concerns and



Stage 2

If further investigation is required following from the outcome from Stage 1, for example, you may disagree with the outcome or you may



WEA Concern/ Complaints Form	
Please complete and email to studentsupport@wea.ac.uk who will acknowledge receipt and explain what action will be taken.	
Your name	
Address	
Postcode	
Preferred contact number:	
Email	
Course name (Where relevant)	
Course ID (Where relevant)	